



## Safety and security considerations and resources

### 1. Prior to arrival

All WUF attendees should take active steps to understand the safety and security considerations of travelling to Egypt, inform themselves of the risks of travelling, and make an independent assessment that they are comfortable travelling. Travelling to Egypt for the WUF event is not required nor mandated by the Global Infrastructure Basel Foundation (GIB), and each attendee is responsible for their own individual safety during the WUF engagement, whether while travelling or while in Egypt. All participants are subject to Egyptian Law.

**Noting the above, we recommend all attendees do the below prior to travelling. Young people: please ask your local partner representative for support with the below as needed.**

- Closely review official safety guidelines for travelling to Egypt as provided by your home government. Stay up to date with and follow these guidelines.
- Notify your home government about your travel to Egypt and the dates of your stay in Egypt, according to your home government's guidance.
- Complete the [United Nations' BSAFE Training](#). This training is available in English and Spanish and takes about 15 minutes to complete.
- Identify a contact number for your country's embassy in Cairo prior to departure.
- Identify an emergency contact in your home country who can be contacted on your behalf if needed while in Egypt. Young people: inform your local partner representative of this person's contact information and carry this person's contact information with you while travelling to Cairo.
- Keep your flight booking number and the phone number of the person who made the booking (if not yourself) with you while travelling in case of delays or cancellations and/or a need to rebook.
- Make copies of your passport and personal identification. Keep digital copies on file and carry a printed copy with you while travelling to Cairo and while in Cairo.
- Notify your bank that you are travelling and get cash from reputable sources, i.e., from a bank in your home country before you travel, at the airport or from the hotel in Cairo.
- Consider downloading a map of Cairo on your phone in advance, to access even while offline. Also consider downloading key documents in advance, to access them even while offline, e.g. copies of identification.





## 2. While in Cairo

**Identify the nearest exits** whenever you are inside, i.e. at the hotel and WUF venue.

**Notify others of your location:** participants are strongly encouraged to travel in groups of 2 or more when not part of group activities (“buddy system”). Participants are required to inform a regional focal person of your location if not with the group and not at the hotel or WUF venue.

**Always carry a copy of your passport and a government-issued photo ID.** Keep an electronic copy of them as well. If you have an insurance card, it is recommended to also keep it on your person.

**Use secure transportation:** Avoid using unregulated or random taxis if/when not using the shuttle service arranged by GIB. We advise using services like Uber or a secure taxi arranged by the event organisers or the hotel reception. We also advise informing others of your destination and estimated time of arrival (ETA).

**Keep personal belongings safe:** Be extra cautious with your valuables, especially in crowded places. Do not carry large amounts of cash and use a money belt or a secure bag to minimise the risk of theft.

**Water safety:** Avoid drinking tap water. Stick to bottled water, even when brushing your teeth.

**Stay informed:** Regularly check security guidelines and travel advisories issued for Egypt.

## 3. Meeting point in Cairo

If you get separated from the group or lose contact with the representatives when out and about in Cairo, return to the hotel. If you get separated from the group or lose contacts with the representatives at the WUF venue, go to Fondation Botnar’s booth at the Urban Expo hall.

## 4. Emergency contact numbers

### **Embassy of Ecuador in Cairo:**

Address: 5 Ebn El Nabih Street (Baghat Ali, 6th apartment 24, Cairo Governorate 11211

Phone: +20 227361839 / +20227361843 / +20 227361841

Email: [ecuegipto@cancilleria.gob.ec](mailto:ecuegipto@cancilleria.gob.ec)

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Safe and Sound Cities



S<sup>2</sup>Cities Programme

Hours: Monday to Thursday 9 am–12 pm, Friday and Saturday closed, Sunday 9 am–12 pm

#### **Embassy of Colombia in Cairo:**

Address: 6 Guezira Street - Zamalek, Cairo

Phone: +20 (2) 2736 4203 / +20 (2) 2737 3711

E-Mail: eegipto@cancilleria.gov.co

Hours: Monday to Friday 9:00 – 12:00 - 13:30 - 18:00, Saturday and Sunday closed

#### **Embassy of The Philippines in Cairo:**

Address: Building 9, Street 215, corner Street 217, Degla Maadi, Cairo, Egypt

Phone: +20 128 895 1110

E-Mail: cairo.pe@dfa.gov.ph

Hours: Monday to Thursday 9:00 – 14:00, Friday and Saturday: closed, Sunday: 9:00 – 14:00

#### **Embassy of Indonesia in Cairo:**

Address: 13, Mohamed Mazhar Street, Zamalek, Cairo, Egypt

Phone: +20 2 2794 7200

E-mail: kbricairo@indonesia-cairo.org

Hours: Monday to Thursday 9:00 – 15:00, Friday and Saturday: closed, Sunday: 9:00 – 15:00

If your embassy is not listed above, please research the information for your embassy.

#### **Emergency Contacts**

In case of any emergency or if you need assistance, please refer to the following contact information:

- Emergency Police (Egypt): 122
- Main Ambulance: 123
- Tourist Police (Egypt): 126

#### **Medical Support**

First aid and emergency medical services will be available inside the WUF12 venue. Participants are strongly advised to obtain comprehensive international medical and travel insurance for the duration of their stay. UN-Habitat or the host country will not be responsible for medical, accident and travel emergencies, for compensation for death or disability, for loss of or damage to personal property and for any other costs or losses

that may be incurred during travel or the period of participation at the conference including pre-session meetings.

- **Pharmacies close to the Conference Center:**
  - Tamer Pharmacy, 12 Atiya Al Sawalhi, Al Manteqah Ath Thamenah, Nasr City, Cairo Governorate 11112 Egypt
  - El Ezaby, 42 Mostafa El Nahhas St, Nasr City, Mostafa El Nahas
- **Hospitals and Medical Centers in Cairo close to the Conference Center:**
  - Ain Shams Specialized Hospital, Abbasia, Cairo, Tel: (02) 2402-4111 / (02) 2402-7166
  - Cairo Medical Hospital, Heliopolis, Cairo, Tel: (02) 2450-4901
  - Dar El Fouad Hospital (Nasr City, Cairo), Hotline: 16378, Hotline: 16370
  - El Nozha International Hospital, Heliopolis, Cairo, Tel: (02) 2265-8555
  - Anglo American Hospital, Zamalek, Cairo, Tel: (02) 2735-6162 / (02) 2735-6163/4
  - Arab Contractor Hospital, Al Gabal Al Akhdar, Cairo, Tel: (02) 2342-6000, Hotline:19660, Tel: (02) 2434-612

## 5. S²Cities Contact Information during WUF

First point of contact for local partners and young people:

- **Viviana Cordero (Focal Person for South America):**
  - Phone number: +31 6 55532200
  - Email: [vivianacordero@huasipichanga.com](mailto:vivianacordero@huasipichanga.com)
- **Happy Ruz (Focal Person for Southeast Asia):**
  - Phone number: +63 960 5778266
  - Email: [ruzcdb@gmail.com](mailto:ruzcdb@gmail.com)

First point of contact for government representatives and global partners:

- **Federica Mastronicola (Global Infrastructure Basel Foundation)**
  - Phone number: +39 3806430761
  - Email: [federica.mastronicola@gib-foundation.org](mailto:federica.mastronicola@gib-foundation.org)